



...teaches elephants how to fly
**Your expert for the development
of management systems**

! KEYNOTES about

- Antifragile - Integrated Risk & Opportunity Management for success in a complex world
- Almost best friends?! Agile Processes and ISO 9001

LECTURES & SEMINARS

- Strategic International Management
- Intercultural Management
- Leadership Across Cultures
- Quality / Risk Management
- Agile Process Management
- Co-Creative Strategy Development & Design Thinking

LANGUAGES

German: ●●●●●●●●●●
English: ●●●●●●●●○
French: ●●●●●○○○○

HOBBIES



MEMBERSHIPS



CONTACT

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PROFESSIONAL EXPERIENCE

04/2004 – today **University of Applied Sc. Hannover, Hannover**
Professor for General Business Administration & International Management;
Responsible for international study programmes 2005-2007, 2011; Associate Dean 2007-2009; (ass.) member Faculty Council/Study Com. since 2009

05/2006 – today **Management Beratung Adam (MBA) GmbH, Hannover (Consultancy)**
Managing Partner
Consulting, assessments, trainings, workshops

03/2004 – today **DQS GmbH, Frankfurt/Main**
Lead Auditor ISO 9001, Fairness, BCM; Lead Assessor for Excellence (EFQM)

04/1994 – 03/2004 **Dresdner Bank AG Frankfurt/M.:** Senior Internal Auditor; Senior Inhouse Consultant; Allianz/Dresdner Bank Central Integration Office (Munich)
Leipzig: Quality Management und doctorate
Dresden: Credit Risk Management for Business Customers; Top Management Assistant; Trainee



EXPERTISE

- Certified Assessor (EFQM) since 2000
- Certified QM Auditor ISO 9001 (DGQ/EOQ) since 2002
- Auditor BCM (ISO 22301/BS 25999)(DQS GmbH) since 2009
- Member ISO TC 176 TG4/SC1, DIN NA 147-00-01 (QM)
- Member ISO TC 262 / ass. chair DIN NA 175-00-04 (RM)

2018 ▪ Certificate „Professional Speaker GSA (SHB)“
2017 ▪ CoCreACT® Facilitator (StrategicPlay)
2016 ▪ Certified Facilitator for Lego® Serious Play (StrategicPlay)
▪ IDI® Qualified Administrator
2010 ▪ WindH-Certificat Didactic at Universities (TU Braunschweig)

1999 ▪ Bankakademie Dresden, Leipzig, Erfurt: Lecturer, study programme „Management“ (until 2004)
1994 ▪ Bankakademie Dresden/Leipzig: Lecturer General National Economics (until 2000)

2001 ▪ PhD: Doctor rerum politicarum (University of Leipzig)
1993 ▪ Diploma National Economics (University of Hamburg)



SELECTED PUBLICATIONS

2024 ▪ Risiken und Chancen integriert managen, Springer Gabler
2023 ▪ Agile in ISO 9001, Springer
2018 ▪ Publication Series „Management“
2015 ▪ Managing Internationalisation, UVK: München
2001 ▪ Förderung der Servicequalität von Banken (Barton; Diss.)